

Benefit Being Claimed For	Proof of Loss Document
Personal Accident: Accidental Death	<ul style="list-style-type: none"> <li>• Copy of death certificate &amp; copy of coroner's dispositions and finding (if applicable)</li> </ul>
Personal Accident: Permanent Total Disablement or Personal Accident: Loss of Limbs or eyes	<ul style="list-style-type: none"> <li>• Medical practitioner's statement</li> </ul>
Child Education Fund	<ul style="list-style-type: none"> <li>• Copy of birth certificate</li> </ul>
Medical Expenses	<ul style="list-style-type: none"> <li>• Medical report; and</li> <li>• Proof of cost (e.g. doctor's invoice/receipt)</li> </ul>
Compassionate Visit or Child Guard	<ul style="list-style-type: none"> <li>• Medical report or in the event of death a copy of death certificate</li> </ul>
Daily Hospital Income	<ul style="list-style-type: none"> <li>• Medical report; and</li> <li>• Hospital bill</li> </ul>
Trip Cancellation or Trip Curtailment or Travel Disruption	<ul style="list-style-type: none"> <li>• Any documentation that supports the unforeseen circumstances that led to the cancellation, curtailment or disruption (e.g. a Medical Report)</li> </ul>
Travel Delay or Travel Misconnection or Travel Re-route or Flight Overbooked or Missed Departure	<ul style="list-style-type: none"> <li>• Notification from the airline or transport carrier confirming reason for the delay; and</li> <li>• Proof of additional expenses</li> </ul>
Baggage Delay	<ul style="list-style-type: none"> <li>• Airline baggage irregularity report or similar confirming delay; and</li> <li>• Proof of additional expenses</li> </ul>
Loss or Damage of Personal Property & Baggage or Portable Computer or Personal Money or Travel Documents	<ul style="list-style-type: none"> <li>• Any document that demonstrates proof of ownership; and</li> <li>• Any document that adequately supports the amount claimed (replacement invoices or repair quotes); and in the event of theft; and</li> <li>• A Police Report</li> </ul>
Loss of Credit Card	<ul style="list-style-type: none"> <li>• A Police Report; and</li> <li>• Credit Card statement that identifies the fraudulent transactions; and</li> <li>• Any correspondence you have received from your card issuer in relation to the fraudulent transactions</li> </ul>
Personal Liability	<ul style="list-style-type: none"> <li>• Letter or Demand of a claim made against you</li> </ul>
Hijack Inconvenience	<ul style="list-style-type: none"> <li>• Letter from Airlines company and Police Report</li> </ul>
Emergency Mobile Phone Charges	<ul style="list-style-type: none"> <li>• Itemized statement of charges.</li> </ul>
Golf Benefits (Hole - In - One)	<ul style="list-style-type: none"> <li>• "Hole-In-One" certificate and receipt of hospitality (hospitality expenses should be incurred at the golf club house).</li> </ul>
Loss of Golf Equipment	<ul style="list-style-type: none"> <li>• Any document that demonstrates proof of ownership, and any document that adequately supports the amount claimed</li> <li>• Police Report</li> </ul>
Unused Green Fees	<ul style="list-style-type: none"> <li>• Any document that shows proof of ill-ness</li> <li>• Medical Report</li> <li>• Evidence of the pre-paid expenses (Receipt of Green Fees)</li> </ul>
Pet Care	<ul style="list-style-type: none"> <li>• Letter from airline confirming the flight delay</li> <li>• Invoice/Bill with details of charges</li> <li>• Boarding form from Pet Boarding facility.</li> </ul>
Home Contents Benefit	<ul style="list-style-type: none"> <li>• A Police Report</li> </ul>